

Wagner-Peyser Performance Measures

Source: WIOA Manual

Under Section 116(b)(2)(A) of the WIOA, there are six primary indicators of performance. The following WIOA performance measures are the criteria used to evaluate attainment of the MWA (and state) performance:

Employment Rate – 2nd Quarter after Exit:

The percentage of participants who are in unsubsidized employment during the second quarter after exit from the program.

Employment Rate – 4th Quarter after Exit:

The percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program.

Median Earnings – 2nd Quarter after Exit:

The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.

Effectiveness in Serving Employers

The WIOA (Section 116(b)(2)(A)(i)(VI)) requires the Departments of Labor and Education to jointly establish a primary indicator of performance for effectiveness in serving employers. The Departments are piloting three approaches designed to gauge three critical workforce needs of the business community.

- Approach 1 – Retention with the same employer – addresses the programs' efforts to provide employers with skilled workers.
- Approach 2 – Repeat Business Customers – addresses the program's efforts to provide quality engagement and services to employers and sectors and establish productive relationships with employers and sectors over extended periods of time, and
- Approach 3 – Employer Penetration Rate – addresses the programs' efforts to provide quality engagement and services to all employers and sectors within a state and local economy.