

May 31, 2024
Services Summary

Michigan Works! Southwest Dashboard



PATH

Partnership. Accountability.
Training. Hope.

Number of Participants
(Served 10/01/2023 – 5/31/2024)

713

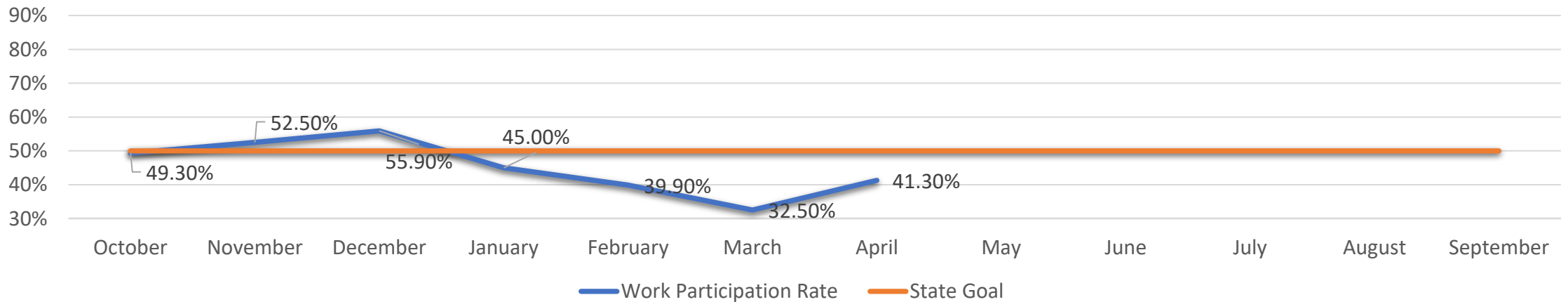
Employment Rate
(10/01/2023 – 5/31/2024)

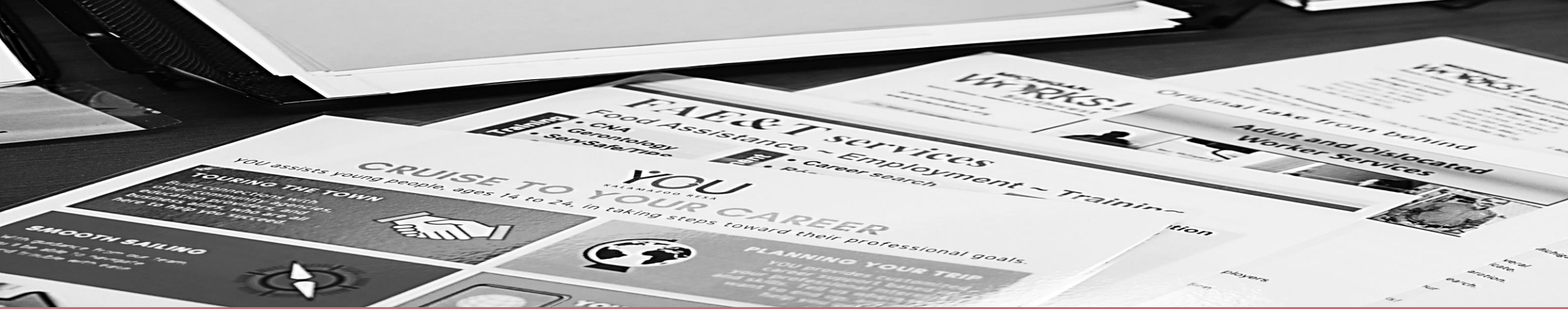
32.2%

Wage
(10/01/2023 – 5/31/2024)

\$15.59

PATH Work Participation Rate (FY24): 45.2%





GEMS

Gain Employment Maintain Support

208

Number of Participants
(Served 10/01/2023 – 5/31/2024)

56.2%

Employment Rate
(10/01/2023 – 5/31/2024)

\$15.97

Average Wage
(10/01/2023 – 5/31/2024)

BRES

Barrier Removal Employment Success

161

Number of Individuals Who Received BRES
Services
(10/01/2023 – 5/31/2024)

Most Common BRES Support Services Provided:

- Housing and Rental Assistance
- Transportation Related

WIOA and Wagner-Peyser Performance

(Workforce Innovation and Opportunity Act)

	WIOA Adult		WIOA Dislocated Worker		WIOA Youth		Wagner-Peyser	
	Target	Actual	Target	Actual	Target	Actual	Target	Actual
Employment 2nd Quarter After Exit	88.6%	86.8%	90.1%	90.9%	80.6%	66.4%	65%	76.4%
Employment 4th Quarter After Exit	83.6%	89.6%	87.6%	85.3%	72.8%	79.5%	63%	75.7%
Median Earnings 2nd Quarter After Exit	\$6,192	\$9,719	\$7,914	\$10,955	\$3,660	\$4,939	\$5,175	\$8,640
Credential Attainment Rate	77.3%	90.0%	76.9%	75.0%	71.4%	50.0%	N/A	N/A
Measurable Skill Gains	65.1%	69.7%	67.6%	60.4%	33.3%	27.5%	N/A	N/A

PY23-Q4 outcomes 4/01/2024-6/31/2024; data pull 6/10/2024
See Slide 6 & 7 for Performance Measures Definitions

Employer Resource Network[®] (ERN[®])

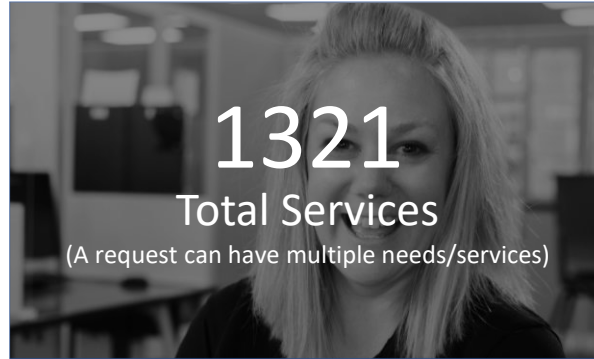
Key Performance Indicators (10/01/2023 to 5/31/2024)

767% ROI

Increased Productivity and Retention Saves Money

Based on retention; turnover costs = \$4,129 per employee.

Highlight



The ERN[®] Success Coach (SC) was contacted by a company with information regarding a temporary layoff. The Company requested assistance in the process of staff applications for UIA benefits. This company's staff were very diverse, including many employees (EEs) with language barriers. EEs quickly began reaching out to the ERN[®] SC with barriers including language barriers, lack of computer access, lack of valid driver's license, and trouble navigating the UIA application process. ERN[®] SC was able to connect with Michigan Works! Southwest, for assistance with bridging the gap to meet the supportive service needs of numerous EEs. ERN[®] SC, along with Michigan Works! Southwest partners, were able to ease the UIA process and alleviate the stress of other employment barriers for these EEs. In some situations, EEs needed to connect directly with UIA staff. ERN[®] SC was able to set up in-person appointments for these EEs. Despite the difficult circumstances of a temporary layoff, collaboration between the company HR staff, ERN[®] SC, and the staff of Michigan Works! Southwest alleviated a lot of stress for the affected EEs.

WIOA Performance Measures Overview

Source: State of Michigan WIOA Manual

Employment Rate – 2nd Quarter after Exit: The percentage of participants who are in unsubsidized employment during the second quarter after exit from the program. For WIOA Title I Youth, the indicator is the percentage of participants in education or training activities, or in unsubsidized employment during the second quarter after exit.

Employment Rate – 4th Quarter after Exit: The percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program. For WIOA Title I Youth, the indicator is the percentage of participants in education or training activities, or in unsubsidized employment during the fourth quarter after exit.

Median Earnings – 2nd Quarter after Exit: The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.

Credential Attainment: The percentage of those participants enrolled in an education or training program (excluding those in On-the-Job Training [OJT] and customized training) who attain a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent, during participation in or within four quarters after exit from the program. A participant who has attained a secondary school diploma or its recognized equivalent is included in the percentage of participants who have attained a secondary school diploma or its recognized equivalent only if the participant also is employed within four quarters after exit or is enrolled in an education or training program leading to a recognized post-secondary credential within 365 days of exit from the program.

WIOA Performance Measures Overview

Source: State of Michigan WIOA Manual

Measurable Skill Gains: The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are achieving measurable skill gains, defined as documented academic, technical, occupational, or other forms of progress, towards such a credential or employment. Depending on the type of education or training program, documented progress is defined as one of the following:

- Documented achievement of at least one educational functioning level of a participant who is receiving instruction below the post-secondary education level.
- Documented attainment of a secondary school diploma or its recognized equivalent.
- Secondary or post-secondary transcript or report card for a sufficient number of credit hours that shows a participant is meeting the state's unit academic standards.
- Satisfactory or better progress report towards established milestones, such as completion of OJT or completion of one year of an apprenticeship program or similar milestones, from an employer or training provider who is providing training.
- Successful passage of an exam that is required for a particular occupation or progress in attaining technical or occupational skills as evidenced by trade-related benchmarks, such as knowledge-based exams.